



Etiquette at Electric Vehicle Chargers

General rules

Be mindful of other members and EV drivers at charging points – others may need to use the charger after you.

Only use your ESB ecars / ecars NI card to swipe at a chargers. Other RFID cards may cause issues to the charger.

Do not unplug another electric vehicle while it is charging as this may result in damage to the charger and / or vehicle.

EV charging spaces should only be used while charging: When charging is finished, move to another space.

At a charge point... First Come, First Served! But talk to each other, especially at fast chargers!

EV Drivers must adhere to posted signs.

If you see a fault at a charger, please notify ESB ecars or ecars NI, quoting the charger ID. Possibly share the information on the IEVOA Facebook page (or on one of the local pages) to help other users.

If a petrol / diesel car is parked at a charger, leave a message but not a nasty one! Be polite and let's try to educate ICE drivers who don't have the EV background or experience that we have.

Fast chargers

Motorists queuing for a fast charger retain their place even if they opt to slow charge while waiting (in J14 for instance, where a standard charger is available next to the fast one).

Fast chargers are designed to do exactly that – deliver a rapid charge. After a certain level of charge (80 or 90% depending on EVs) your charging speed will significantly decrease. Unless there is no one queuing or you need a fuller charge to reach your next stop, please try to move to a slower charger allowing the next person in the queue to benefit from the fast charging capability.

If your car allows DC charging (CCS or Chademo) and you're not in a hurry, you might be tempted to plug onto the AC side to let someone that needs DC more than you. It sounds like a nice idea but it isn't : some cars such as the Renault Zoé fast charge on the AC, so you might just be just blocking someone else instead. Best in this case is to move to a standard AC charger.

If you're queuing for the DC socket, you can of course slow charge on the AC in the meantime, but be aware that someone with a Fast AC car might arrive and need this connector for a fast charge, which is what these units are placed for.

When at a fast charger, either stay in your car or, if you go away, put a note with the time you think you will need the charger till. The next person might wait if you are done in 5 or 10 minutes or prefer to chance another fast charger if you tell him you need an extra 25 minutes!

Neatly put the charging cable back on its holder when finished (with cable off the ground): keep in mind that rain and electricity don't like each other and that no one likes faulty chargers!

The emergency stop button should only be used in an emergency.

Go n-éirí an bóthar leat!